SHINI A B **Phone (M):** +91-99 8661 5339

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**SUMMARY**

* **10 + years** of IT experience with excellent knowledge in Software Quality Assurance and Testing, Software Testing Life Cycle, QA Processes and Test Methodologies
* In-depth experience in **Automated and Manual** testing of web based,SAP UI and Mobile applications.
* Sound Experience in Automation Feasibility Study, conducting Proof of Concept, **Hybrid Test Automation Framework** (Keyword and Data Driven) design and implementation.
* Has expertise in developing Automation Framework with **UFT and Selenium Web driver**
* Has expertise in setting up continuous integration solution for automation script (UFT and Selenium )scheduling and email reporting using **Jenkins**
* Expertise in **Mobile application automation(perfecto mobile) using UFT Mobile**
* Expertise in **SAP GUI Automation** using **UFT12.1**
* Has expertise in Requirements analysis , Test Planning, Test case Design, Test case execution and Defect life cycle
* Sound Experience on Functional, System, Regression, and Compatibility, Sanity, Negative and User Acceptance Testing
* Experience in **Database/Backend testing**
* Expertise in **IBM WebSphere Commerce** and **Intershop Enfinity eCommerce application** Testing
* Worked in different testing methodologies like V-model as well as SCRUM/Agile model
* Proficient in using Test Management tools like Mercury Quality Center and HP Application Life Cycle Management
* Experience on Linuxoperating systemand good knowledge in Oracle, SQL Serverdatabases.
* Experience in leading a team and ability to work well across teams and work independently
* Having good communication, interpersonal, and leadership skills & a team player.
* Worked in the On-shore to Off-shore model. Received multiple awards for best performance from the client.

**PROFESSIONAL SUMMARY**

* Working as **Software QA Lead** with Hewlett Packard Asia Pacific Pte Ltd-Singapore : November 2010 to till date
* Worked as **Senior Software Test Engineer** with Savi Technology -a Lockheed Martin Company: Singapore -May 2008 to September 2010
* Worked as **Project Associate** with Covansys (India) Private Limited - a CSC Company: Chennai, India-June 2003 to March 2008

**TECHNICAL SUMMARY**

* **Testing Tools :** UFT 12.1 (HP Unified Functional Testing), Selenium Web driver, QTP 9.2 and 10,Perfecto Mobile and Silk Test 7.5
* **Bug/Reporting Tools:**  HP Application Life Cycle Management, Mercury Quality Center, Test Director ,Clear Quest
* **Tools :** Jenkins ,SAP Netweaver, Eclipse, MS Visual studio 2010,Nunit,Junit,HTML, SQL Plus, TOAD , Subversion(SVN), Visual Source Safe, SOAP Sonar Personal, Microsoft SQL Server Report Builder
* **Languages:** Core Java, Visual Basic ,C++,C#
* **Scripting Languages :** Java Script, VB Script, Jelly Script
* **Databases:** MS-SQL Server 2000, Oracle 8i and 9i, Oracle10g, MS Access
* **Operating Systems:** Linux, Windows 2000, XP, Windows 7 and Solaris
* **eCommerce Platform:**  IBM WebSphere Commerce , Intershop Enfinity Suite

**PROFESSIONAL EXPERIENCE**

**Hewlett Packard Asia Pacific Pte Ltd-Singapore November 2010-Present**

***Software QA Lead***

* Leading the Automation Team with team strength of 5 members
* Led the Manual testing team with team strength of 8 members
* Played vital role on eCommerce application testing and release
* Taken initiative to create automation framework and continuous integration solution using Jenkins
* Designed and implemented Hybrid Automation frame work for Web, Mobile ,SAP GUI, Windows application automation using Selenium and UFT12.1
* Implemented continuous integration solution for automation script scheduling and email reporting using Jenkins
* Automated perfecto mobile application using UFT mobile (Smasung,HTC,Iphone,Ipad etc.)
* Automated SAP GUI using UFT
* Automated Web application using UFT and Selenium web driver
* Prepared automation standards and guideline documents
* Involved in ALM Test report(Defects and Test execution status) automation and Scheduling using Micro Soft SQL report builder
* Done eCommerce store set up using IBM WebSphere Commerce and Intershop Enfinity Suite Tool
* Prepared project deliverables (Estimation, Test plan, Test cases, project status, Traceability Metrics, defect review etc.)
* Involved on every part of the Testing life cycle (User Story Analysis, Design, Construct & Test, Acceptance testing etc)
* Involved in manual Test case Execution, Test Management, and Defect Tracking & Analysis.
* Involved in Functional, Regression and E2E Testing, MTP ,emergency testing and releases
* Interacted with PM ,BA ,Manager ,Dev ,QA for any projected related issues
* Provided support to the QA/Dev for trouble shooting defects or any project related issues
* Was part of 25+ Move To Production(MTP) and emergency testing
* Taken ownership and delivered few projects on time without much knowledge transition
* Mentoring the team members to ensure efficiency in process operations/projected related activities
* Experience in TCS eRAFT automation framework

**Project : Home& Home Office**

**Domain** : eCommerce

**Environment** : IBM WebSphere Commerce 8 ,Enfinity 6.5,Java,Oracle, MS SQL Server, Toad, Data Command Center (DCC), SAP, Unix, Linux, SecureCRT, HP Quality Center (QC), HP ALM,Selenium Webdriver 2.0,Subversion,Junit,Nunit,C#,UFT 12.1 ,Jenkin,Micro Soft SQL Report Builder, Tortoise SVN

Home& Home Office (HHO) is a consumer online e-commerce application ([http://shopping.hp.com](http://shopping.hp.com/) or http://store.hp.com) which is one of the top rated website in USA. This application provides a complete end-to-end buying experience for the user range of products from supplies to customized computers with various payment options such as Credit Cards, Gift Card, PayPal, Bill Me Later and multiple shipping options within United States.

**Savi Technology Asia Ltd -a Lockheed Martin Company-Singapore May 2008-Sept 2010**

**Senior Software Test Engineer**

* Led a team of QA engineers for Automating SmartChain applications.
* Implemented Hybrid (Keyword and function Driven) Automation Framework.
* Developed automation test suite for regression testing using QTP 10.
* Execution and Analysis of automated test cases on Test Automation Framework.
* Performed automation code review.
* Execution of performance test on Load runner controller.
* Maintenance of automation framework.
* Prepared test plan and manual test cases.
* Involved in manual Test case Execution, Test Management, and Defect Tracking & Analysis.
* Performed the database testing to ensure data consistency on front-end by writing and executing SQL queries on Oracle database.
* Performed Back-End testing by using UNIX commands.
* Tested and Automated Webservices calls.
* Prepared Test Environments.
  + Websphere Cluster setup on Solaris
  + SmartChain deployment on Websphere, weblogic and Jboss
  + Web server set up
  + Oracle10g Database set up.
  + Deploy and test smartchain application hot fixes on websphere cluster
  + Deployed new builds to QA environment when ready for testing.
* Initiated process improvements by working with QA engineers to improve the quality of test deliverables.
* Hired and managed potential consultant to assist in writing QTP scripts.
* Prepared training material and conducted training for project transition.
* Conducted team meeting and prepared progress report on automation

**Project :** SmartChain Software *May 2008 – Sep 2010*

**Client :** U.S. DoD,NATO

**Domain :** Supply Chain

**Environment :** Windows 2003,Solaris,JDK 1.5,Websphere 6.1,Weblogic,JBoss,tomcat,Apache2.2.6,Oracle10G,

Toad,DBVisulaizer,Mercury Quality Center 9.0,IE 6.0/7.0,QTP 10,STAF 3.3.3, Tortoise SVN

Savi Technology is the proven leader in RFID solutions that deliver value through real-time visibility, asset management, consignment and shipment management, inventory optimization, and global supply chain visibility and security.

**Covansys (India) Private Limited - a CSC Company-India Aug 2004-Feb 2008**

**Project Associate**

* Led the automation team with team strength of 4 members.
* Analyzed requirements and participated Product Discussions, Demonstrations & Clarifications, and Project kick-off meetings.
* Created Test plans and Test cases.
* Involved in Test case Execution, Test Management, Defect Tracking & Analysis
* Performed different types of testing (Black Box, Business Functionality Testing & Regression, and Performance Testing etc.).
* Created complex SQL queries to retrieve & verify test data. Executed SQL queries on Oracle database.
* Performed database/backend testing.
* Involved in integration with eBay Pre-Production Testing.
* Performed LIVE (UAT and SIT) Testing.
* Prepared Test Scenarios as per Business Rules.
* Prepared Data Scripts and Test Scripts for the various test Scenarios.
* Prepared status report.
* Performed Unit testing.
* Conducted automation feasibility study on manual test case.
* Prepared estimates for automation script development.
* Automated Regression suite using Silk Test 7.5.
* Automated Regression suite using PayPal in-house tools.
* Execution and Analysis of automated test cases.
* Conducted review on Automation scripts.
* Conducted team meeting and prepare automation status report.
* Worked in the On-shore to Off-shore model, from the client place in United States.
* Received multiple awards for best performance from the client.

List of projects worked:

**Project 1 :** Trinity, NextGen Checkout, UK Shipping *Aug 2006 – Mar 2008*

**Client :** PayPal an eBay Company

**Domain :** eCommerce

**Environment :** Windows 2000, Linux, C++,C#, Oracle 8i,Silk Test 7.5,Clear Quest, Clear Case, Java Script, ePAL, STF, Genesis, fsimth, clarity

**Browsers:** IE 6.0/7.0, Mozilla Firefox, Netscape Navigator, Mac OS Safari

The concept behind NextGen stems from streamlining the process of paying on eBay.com, from around seven steps, down to just three. This new way of paying walks buyers through three easy steps during the checkout process: reviewing their items, selecting a payment method and confirming their order.

**Project 2 :** Screen Actors Guild (SAG) *Aug 2004 – Aug 2006*

**Client :** Screen Actors Guild(SAG)

**Domain :** Retirement System

**Environment :** Windows 2000, Java / J2EE, Oracle and Visual Source Safe, Test Director 8.0,Test Partner 5.3, Open STA

A n**ew Clarity system designed to Improve Pension Administration Services for Entertainment Industry Plan**

**Project 3 :** E-Procurement) *Sep 2003-Jul 2004*

**Client :** Kaiser Permanente

**Domain :** Health Care

**Environment :** Windows 2000, Vantive, VPN, Java (JDK 1.3), AML, AQL, Oracle 8i, Toad and UNIX, Clear case, Ariba Buyer 7.1

**ACADEMIA**

* **Master of Computer Applications** from Sikkim Manipal University, India (2004 – 2007).
* **Diploma in Information Technology** (NTTF-Bangalore: 2000 -2003) [Certified as Equivalent to B.Sc IT, Sikkim Manipal University, India].

**PROFESSIONAL ACHIEVEMENTS**

* Received “HP Equity Award” for the outstanding performance for year 2012 and 2013
* Received “HP eAwards” for completing the project with high quality for year 2011 ,2012,2013 and 2104
* Received “Mega Star Award” for best performance from PayPal for Q3 2007.
* Received “Pat Award” for best performance from PayPal for Q4 2006.

**PERSIONAL DETAILS**

**Date of Birth :** 10-May-1983

**Gender :** Female

**Nationality :** Indian

**Marital Status :** Married

**Linguistic proficiency** : English, Malayalam, Hindi and Tamil

**Passport No :** K7494393

**Visa Details :** US B1 visa valid till year 2017, Holding Singapore Employment Pass (Valid till 2015)

**Mailing Address :** Door No. 102, Building No. 663, 25th cross, 9th Main, 7th Sector,

HSR Layout, Bangalore -560102